



# Charm City Care Connection IMPACT REPORT

A YEAR OF COMMUNITY, IMPACT AND EMPOWERMENT

20  
22

# A Note from our Executive Director



Dear Friends,

2022 has been a year full of surprises. When I joined CCCC's board seven years ago, in 2016, I never imagined that I would be writing to you today as the Executive Director. However, when I "temporarily" took over from our departing Executive Director, Natanya Robinowitz, I saw firsthand the legacy that she built – one of compassion, caring, and empowerment. After just a few weeks on the job, I wrote to the board and asked to be considered for the permanent role. I am grateful for the opportunity, and for the warm welcome I received from the team and the community. I found my dream job!

It's been a year of power. We reopened the newly-renovated drop-in center, increased the number of outreach shifts each week, and expanded the geographic area of our outreach services. We doubled down on participatory budgeting, giving clients and staff at all levels of the organization an active role in setting priorities and directing resources. And we celebrated four years of our Harm Reduction Specialist program, through which clients are able to volunteer as direct service providers and, with one-to-one coaching and support, step into a paid role within the organization.

It's been a year of growth. In 2022, we grew our team, our board, and our community of clients. CCCC had more than 11,000 interactions with community members at our drop-in center and on outreach, providing overdose prevention education, safer drug use supplies, community lunches, health screenings, vaccinations, case management and connections with other resources. We expanded our food pantry and our clothing closet, and offer showers and laundry services. Most importantly, we deliver all our services with a smile and without judgment.

I am so proud to be here with you as we continue our mission of promoting health, self-determination, and self-advocacy for individuals and communities affected by drug use, stigma, poverty, and inequity. Thank you for being part of our community.

A handwritten signature in black ink that reads "Anne Langley". The signature is fluid and cursive.

Anne Langley, Executive Director



# MISSION & ACHIEVEMENTS

*CCCC promotes health, self-determination, and self-advocacy for individuals and communities affected by drug use, stigma, poverty, and inequities, with a primary focus on serving individuals who use drugs.*

## In 2022 Charm City Care Connection:

- ✓ Reopened the drop-in center and added 2 afternoon shifts, leading to a **66% increase** in visits.
- ✓ Expanded outreach in East Baltimore neighborhoods to support sex workers.
- ✓ Welcomed Anne Langley as the new Executive Director.
- ✓ Distributed **30% more naloxone doses** than in 2021.



*Photo Credit: The Baltimore Banner*



# OUR REACH

## BY THE NUMBERS

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The CCCC drop in center was open 196 days and had a total of **6,474 visits**, a **66% increase** from 2021.



We connected with participants **over 5,000 times** in East Baltimore alleyways, on street corners and in abandoned houses.



**71%** of our participants report having naloxone with them, and **70% have** saved someone's life by administering naloxone and reversing an overdose.



We distributed over **900,000** sterile syringes.



Partnered with Baltimore City Health Department's SPOT Van to provide COVID-19 and flu vaccines, HIV/HCV/STI testing and treatment, and wound care bi-weekly. A nurse from the SPOT team accompanied the outreach team **24** times to deliver wound care in the field



# CELEBRATING 4 YEARS OF HARM REDUCTION LEADERSHIP!

All of our work is rooted in dignity, justice, respect and the centering of our clients in the planning and programming of our organization. Our original community advisory committee launched with our drop-in center in 2019. Since then we have involved clients at every level of the organization, first as team members who would welcome newcomers into the space and introduce them to our services, then as a part of our Harm Reduction Specialist program. Harm Reduction Specialists (known around here as HR1's and HR2's), are CCCC staff members that help guide what services we offer, provide important input on outreach territories, bring in new clients who could benefit from our services and serve as the pulse of our community so we know what's working and what isn't. Harm Reduction Specialists have one of the highest retention rates among staff – over 90% of individuals who were hired last year are still with us today – and receive coaching and professional development opportunities to learn from other organizations across the country. This year, we welcomed Douglas Arter, one of our original Harm Reduction Specialists, onto CCCC's Board of Directors.



**“Transitioning from a HR1 to a HR2 was wonderful. When you put in the work to get to the next level, you really appreciate what you do. It feels good to come to work and have people that depend on you. When you're there it makes you want to come to work everyday”**

*- Kinney, Harm Reduction Specialist on his favorite memory at CCCC*

**“The best thing about working at Charm City Care Connection is meeting our clients where they are!”**

*- Kim F, Harm Reduction Specialist on why she loves working at CCCC.*



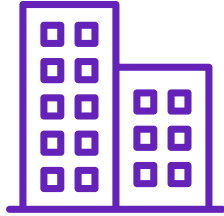
# FINANCIALS

## OVER \$1.8MIL IN REVENUE



**\$25,965**

from individual donations



**\$441,930**

from Foundations and Trusts



**\$1,339,386**

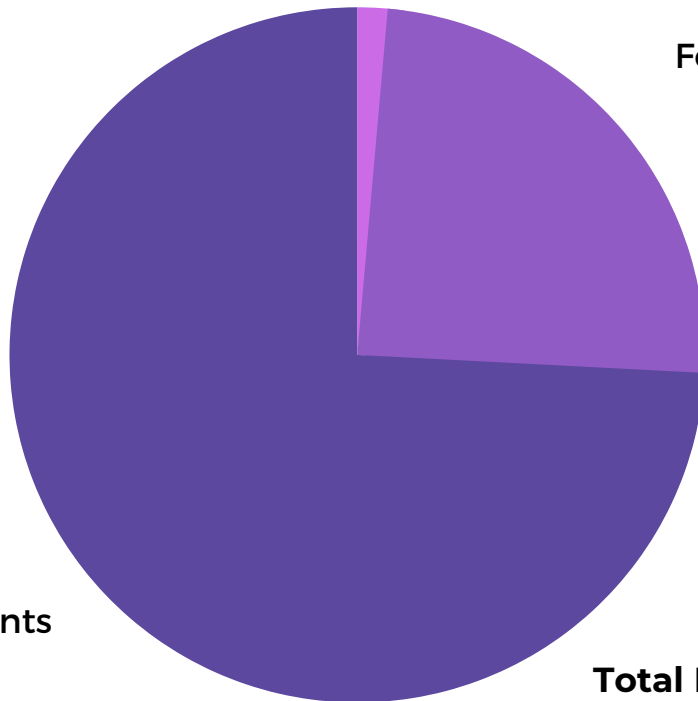
from Government Grants

Individual/Business Contributions

1.4%

Foundation and Trusts Grants

24.4%



Government Grants

74.2%

**Total Revenue: \$1,807,279.75**

# Charm City Care Connection Board of Directors

**Tiana Wynn, CPA, MBA, Co-Chair and Treasurer**

Partner, SB & Company, LLC  
Twynn@sbandcompany.com

**Andrew Gaddis, MD, MHS, Co-Chair**

Co-Founder, Charm City Clinic, Inc.  
Resident Physician, Johns Hopkins Psychiatry  
Open Society Institute Baltimore Community Fellow  
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**Aleah Robinson, Secretary**

Campaign Coordinator, Center for Harm Reduction Services  
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**Ernest Smith, MBA, Director**

Sr. Financial Analyst, Johns Hopkins HealthCare, LLC  
Chair, Eastside Reinvestment Corporation  
Treasurer, McEldery Park Community Association  
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**Leonard Feldman, MD, FACP, FAAP, SFHM, Director**

Associate Professor of Internal Medicine and Pediatrics, Johns Hopkins School of Medicine; Program Director, Combined Internal Medicine-Pediatrics Urban Health Residency Program; Track Director, Osler Urban Health Internal Medicine Primary Care Leadership Track; LF@jhmi.edu

**Rev. Gary Dittman, Director**

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**Douglas Arter, Director**

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**Eugene Shenderov, MD, DPhil, Director**

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**Ramy El-Diwany, MD PhD, Director**

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**Elizabeth E. Drigotas, JD, MPH, Director**

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**Anne Langley, JD, MPH, Executive Director (ex officio)**

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# SPECIAL THANKS TO OUR SUPPORTERS

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# SPECIAL THANKS TO OUR PARTNERS



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